

Too Loose: If your flag is not pulled down far enough on the pole it will cause Ripples and Creases to appear in the Flag. This can obstruct the Flag Artwork.



Too Tight: If your flag is pulled down too far on the pole it will cause it to bend and crease. This can obstruct the flag artwork and reduce the longevity of the flag.



**Just Right:** Your flag should sit flat with minimal ripples as shown. Hook the fabric loop to the locking mechanism and adjust it by twisting the nozzle to tighten. The locking mechanism should sit at approx. 400mm from the base of the pole.

# Banner Flag Guide

Bow Banners, Teardrop Flags



## What to do if your flags has creases

Your flag will arrive folded into a neat package and may arrive with some creases. These creases should come out naturally over time when used outdoors. However if you would like to quickly remove the creases the most effective method is with a steamer. A warm iron can also be used provided an ironing cloth is used between the banner and the iron.

# What to look out for when positioning your flag

When assembling your flag be mindful of its surroundings to minimise any damage, make sure it's clear of buildings, sharp topped fences and other objects to avoid wear and tear and elongate your flags lifespan.

## How to clean your flag

If your flag gets dirty you can clean it using cold water and a damp cloth. Alternatively, you can hand wash it or machine cold wash on a gentle cycle using only gentle detergents. Do not tumble dry.

#### What we recommend to keep your flag flying strong

Although your flag is very durable and designed for outdoor use, we recommend that you do not use it outdoors during extreme weather conditions to avoid any possible damage. Leaving your flag up overnight almost doubles exposure to winds, where possible bring in nightly to keep in good condition.



Thread the pole carefully through the flag pocket making sure it's pushed right through to the plastic stopper at the very end.



Pull the flag all the way down and attach the Pull down the flag to the right tension. fabric loop to the lock hook



Refer to tensioning example.



Twist the butterfly screw to secure the lock.





